COUNTY OF ULSTER

Workforce Development Board

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Sharon Williams, Director

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Supportive Services Policy

The Ulster County Career Center subsidizes only the following supportive services for participants in training including Youth participating in Youth Program:

- An unlimited monthly Bus Pass from Ulster County Area Transit (UCAT)
- Uniforms (scrubs) for those participants training for a healthcare profession
- Items indicated in Youth Purchasing and Financial Assistance Policies

For all others, the Ulster County Career Center provides supportive services to Adults and Dislocated Workers in the following manner. Career Center staff may distribute and discuss information with participants needing additional services, which includes services available and contact information. Contact is either made by staff or participant and individuals in need of services are either referred via phone or email to the Ulster County Department of Social Services staff for any potential supportive services.

- 1) Copies of the Community Resource Booklet are available in the Ulster County Career Center and include information on:
 - Housing
 - Nutrition
 - Food Pantries
 - Home Delivered Meals
 - Satellite Sites
 - Education, Employment, Literacy & Evaluations
 - Youth Groups and Organizations
 - Diagnostic & Evaluation Services for Children
 - Emergency Information
 - Energy Assistance Resources
 - Youth Reference Sheet
 - o Crisis Information
 - Employment & Training
 - Housing

- o Education
- Library Services
- 2) Referrals to the Ulster County Department of Social Services staff, for information on and any potential supportive services for:
 - Child care
 - Child support
 - Medical or child health assistance available through the NYS Medicaid program and Children's Health Insurance Program
 - Benefits under SNAP
 - Assistance under the NYS program for TANF, and other supportive services and transportation provided through that program.
- 3) Referrals to the City of Kingston and County bus schedules, for transportation assistance.
- 4) Staff at the Ulster County Career Center, for information on any assistance available through the earned income tax credit.

Adopted 9/11/18 in accordance with:

WIOA §134(d)(2) 20 CFR 680.900 20 CFR 678.430(a)(9)